

An introduction to UNITY HOUSING



Unity Housing is South Australia's **largest** and **most experienced** community housing provider.

We are dedicated to providing **affordable** and **sustainable** homes for South Australians on low incomes, who are vulnerable, at risk of experiencing homelessness, or living with disability.

Attuned to the changing **needs of people** in communities around the state, everything we say and do is founded on our values and the belief that **everyone has the right** to live in homes they **can afford** in places they **choose**.

Our **high occupancy rates** are a key indicator that we have created a successful housing model.

We provide more than **3,000** units of accommodation, housing more than **4,500** people each night.

Our **tenants** remain at the **core of all we do**. Our growth is achieved through **delivering a responsive and professional service** to the many disadvantaged and marginalised people who are accommodated by Unity Housing **each night**.

OUR PURPOSE

We provide affordable, safe and secure homes for South Australians on low incomes.

We build partnerships to create tenancies that promote independence and viable and sustainable communities.





Unity Housing is an independent, not-for-profit state-wide organisation with the capacity to deliver at scale and increase the supply of affordable housing for families and individuals on low incomes in South Australia.

A partnership model is the basis for our approach, with formal links to support partners that ensure successful tenancies.

We have a long and strong history of providing housing to some of the most vulnerable people in our community, having built a reputation as a leader in the sector through continuous improvement, evidence-based practice and innovation.

We manage assets of \$900m with a staff of more than 100 operating out of three offices around South Australia.

We seek to build balanced and functional communities through our diverse housing portfolio of low income, affordable and high needs housing. We deliver a continuum of housing options including:

- a boarding house program that provides an entry point for highly vulnerable people into low cost, safe and secure accommodation;
- a community housing program that offers accommodation to people on low incomes, living with a disability or experiencing homelessness; and
- an affordable housing portfolio that provides opportunities for people who may not otherwise be eligible for subsidised housing.

Having delivered \$140 million in housing development in South Australia, we have established our capacity as a successful developer.

Tenants remain at the core of all we do, and our growth has been achieved in the context of delivering a responsive and professional service to the many vulnerable adults who are accommodated by Unity Housing each night.

We have also continued to develop successful and long-standing partnerships with more than 30 organisations that provide support to our tenants.

The quality services provided by these support partners ensure the best possible outcomes for our tenants.

Unity Housing strives for best practice in the delivery of our housing services, and has devoted significant time and resources to meeting established benchmarks for best practice in organisational governance, management and service delivery.

We are registered under the National Regulatory System as a Tier 1 provider, and accredited to the National Community Housing Standards.

With more than 30 years of successful experience in the coordination of housing and support services, we adopt a proactive role in ensuring successful tenancies.

All Unity Housing tenants can feel confident that they are well-informed, welcomed, respected and supported.

Vital Statistics	May 2024
Units of Accommodation	3,183
People Housed	4,881
Assets Under Management	>\$900m
Development Delivered	\$140m
Annual Operating Budget	\$35m
Staff	102