



# Urgent Maintenance Contact Details

Please note that routine maintenance is attended to Monday to Friday during office hours 9am – 5pm.

During office hours (Monday to Friday) call **1800 551 814**.

Only genuine urgent maintenance is attended to on weekends and after hours.

**For after hours maintenance please call 1800 551 814 and follow the prompts.**

## **Please note:**

Unity will not be responsible for payment of repairs undertaken without authorised approval from a Unity representative.

## **LOCKED OUT OR LOST KEYS**

If you are locked out of your home or you lose your keys, the cost of supplying a new key will be charged to you. Please be careful with your keys as an after hours locksmith call-out could cost you more than \$200.