



# Complaints and Feedback Form

All feedback we receive helps us to improve our services and better meet your needs.

Send completed form to: **Complaints and Appeals Officer**  
PO Box 32, Welland SA 5007  
Ph: 1800 551 814  
Email: [feedback@unityhousing.org.au](mailto:feedback@unityhousing.org.au)

<b>Which Unity service are you commenting on?</b>			
<input type="checkbox"/> Boarding House	<input type="checkbox"/> Housing	<input type="checkbox"/> Other, please detail:	
<b>Type of feedback?</b>			
<input type="checkbox"/> Compliment	<input type="checkbox"/> Complaint	<input type="checkbox"/> Neighbour dispute	<input type="checkbox"/> Comment
<b>What is the main issue you are commenting on?</b>			
<input type="checkbox"/> Maintenance	<input type="checkbox"/> Housing suitability	<input type="checkbox"/> Standard of housing	<input type="checkbox"/> Staff conduct
<input type="checkbox"/> Neighbour issues	<input type="checkbox"/> Service quality	<input type="checkbox"/> Other, please detail:	
<b>What do you want to tell us?</b> (please attach extra pages if required)			
<b>What do you think we should do?</b> (please attach extra pages if required)			
<b>Signed:</b>		<b>Date:</b>	
<b>Name:</b>			
<b>Address:</b>			
<b>Phone number:</b>		<b>Email:</b>	

<b>Office Use</b>	
Received by: _____	Date Received: _____
<input type="checkbox"/> Entered in SMAART <input type="checkbox"/> Emailed to CAO	