

Complaints & Feedback Form

All feedback we receive helps us to improve our services and better meet your needs.

Send completed form to:	Complaints and Appeals Officer Reply Paid 84254, Welland SA 5007		
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	Ph: 08 8237 8777	Fax: 08 8237 8700	
	Email: feedback@un	ityhousing.org.au	

Which Unity service are you commenting on?					
Boarding House	Housing	Other, please detail:			
Type of feedback?					
Compliment	Complaint	Neighbour Dispute	Comment		
What is the main issue you are commenting on?					
Maintenance	Housing Suitab	ility Standard of Housing	Staff Conduct		
Neighbour Issues	Service Quality	Other, please detail:			
What do you want to tell us? (please attach extra pages if required) What do you think we should do? (please attach extra pages if required)					
Signed:		Date	Date:		
Name:					
Address:					
Phone number:	Email:				
Office Use					
Received by:		Date Received:			
Entered in SMAART	Emailed to CAO	SMAART ID Number:			