

18 November 2020

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Dear Tenant,

This afternoon, the Premier Steven Marshall announced very significant changes to the way we will need to live for the next six days to restrict the latest COVID-19 outbreak.

He announced what he called a "circuit breaker" and "a pause" to take place from midnight tonight, to 11:59 next Tuesday night, 24 November.

The changes effect most aspects of your life and we are writing to you to notify you of the changes.

We understand this is a deeply upsetting time for all South Australians, particularly those in most need and we will be here to support you during this time.

From midnight tonight, the following facilities and activities will be closed:

- All schools (except for children of essential workers)
- Takeaway food outlets
- Aged care facilities will be locked down (no visitors except for organised end-of-life visits)
- Pubs, cafes, coffee shops, food courts
- All elective surgery
- Universities
- Open inspections
- All outdoor sport
- Factories (except those required for food or medical production)
- Holiday homes

The following restrictions will also be in place:

- People must stay at home unless visiting the supermarket (except essential service workers)
- No exercise outside the home
- 1 person per household per day may leave to purchase groceries
- No regional travel
- No weddings or funerals to take place
- No construction to take place
- Fly-in, fly-out workers on standby

The following essential services can remain open:

- Supermarkets one person from your household will be able to visit a supermarket, once a day.
- Medical facilities (including mental health services)
- Petrol stations
- Public transport
- Some government services

These other services can remain open:

- Water, power and telecommunication services
- Airports and essential freight services
- Post offices and banking institutions
- Mining and smelting operations, and factories that must be maintained
- Childcare facilities for families of essential workers
- Veterinary services
- Essential agricultural services

The Government also announced masks must be worn outdoors but it has been recognised people may need assistance in getting a mask.

Our offices will be closed to the public and tenants (with the exception of our Boarding House Program). However, your Housing Officer remains contactable by phone and email using the same contact details as usual.

Our staff will maintain contact with tenants during this difficult period. If you need additional tenancy support, please contact your Housing Officer by phone or email.

Interpreter services will remain open online for more information visit: https://translate.sa.gov.au/contact

We urge you to follow <u>www.covid-19.sa.gov.au/response</u> for updates between now and Tuesday.

Finally, remember to practise social distancing, follow hygiene rules and get tested if you have any of the symptoms of COVID-19. <u>https://www.covid-19.sa.gov.au/health-advice/expanded-covid-19-testing</u>

Stay safe, stay well.

Regards,

Matthew Woodward Chief Executive Officer