



# Complaints & Feedback Form

All feedback we receive helps us to improve our services and better meet your needs.

Send completed form to: **Complaints and Appeals Officer**  
Reply Paid 84254, Norwood SA 5067  
Ph: 08 8237 8777 Fax: 08 8237 8700  
Email: feedback@unityhousing.org.au

**Which Unity service are you commenting on?**

Boarding House       Housing       Other, please detail:

**Type of feedback?**

Compliment       Complaint       Neighbour Issues       Comment

**What is the main issue you are commenting on?**

Maintenance       Housing Suitability       Standard of Housing       Staff Conduct

Neighbour Issues       Service Quality       Other, please detail:

**What do you want to tell us?** (please attach extra pages if required)

**What do you think we should do?** (please attach extra pages if required)

**Signed:**

**Date:**

**Name:**

**Address:**

**Phone number:**

**Email:**

**Office Use**

Received by: \_\_\_\_\_ Date Received: \_\_\_\_\_

Entered in SMAART     Emailed to C&AO     SMAART ID Number: