



Tenant Rights and Responsibilities

Accommodation – Community Housing

As a Unity tenant I have the right to:

- fair and non discriminatory treatment;
- be treated with respect;
- the full protection of the Residential Tenancies Act;
- confidentiality and privacy of my personal information unless disclosure consent is given;
- access to my own files;
- security of tenure within the constraints of funding and program guidelines;
- expect my property is well-maintained;
- complain and appeal without being penalised if I do not agree with action taken or decisions made by Unity;
- use an advocate;
- be informed of how to participate in the organisation and to contribute to decision-making.

As a Unity tenant I am responsible for:

- keeping my home and garden clean and free of rubbish;
- paying my rent regularly and on time;
- using the property in a responsible manner;
- not causing or allowing damage to the property;
- my behaviour and that of other occupants and visitors, as well as any pets;
- providing entry to Unity or its contractors for inspections, repairs or servicing work;
- being a good neighbour;
- providing my income details for rent review;
- not letting anyone else move into my home without Unity permission;
- notifying Unity if I plan to be away from the property for long periods;
- leaving the property clean and tidy when my tenancy ends;
- letting Unity know if my household income changes.