



Complaints & Feedback Form

All feedback we receive helps us to improve our services and better meet your needs.

Send completed form to: **Complaints and Appeals Officer**
 Reply Paid 84254, Norwood SA 5067
 Ph: 08 8237 8777 Fax: 08 8237 8700
 Email: feedback@unityhousing.org.au

Which Unity service are you commenting on?			
Boarding House	Housing	Other, please detail:	
Type of feedback?			
Compliment	Complaint	Neighbour Dispute	Comment
What is the main issue you are commenting on?			
Maintenance	Housing Suitability	Standard of Housing	Staff Conduct
Neighbour Issues	Service Quality	Other, please detail:	
What do you want to tell us? (please attach extra pages if required)			
What do you think we should do? (please attach extra pages if required)			
Signed:		Date:	
Name:			
Address:			
Phone number:		Email:	

Office Use	
Received by: _____	Date Received: _____
Entered in SMAART	Emailed to CAO
SMAART ID Number: _____	