

## HOW TO APPLY FOR BOARDING HOUSE ACCOMMODATION

Unity does not take self-referrals from the public. All applicants must be referred by a support agency or homelessness support service with which you are a client.

You can download an application form from [www.unityhousing.org.au](http://www.unityhousing.org.au) or contact a support agency or homelessness support service and become a client of that agency. Please fill in the application form in conjunction with your support worker before returning it to us via email, post or in person (contact details are listed on the back of this brochure).

We have a clear and fair allocation process that takes the needs of individuals into account.

The process of assessing your application will include an interview to determine your suitability for boarding house accommodation.

If approved, you will be advised when a suitable vacancy arises. If offered accommodation you will need to pay a two-week bond and one week's rent in advance and your rental payments will need to remain in advance for the duration of your tenancy. Housing SA may help with this.

To find out more you can:

- 1 call** 08 8232 5459 to speak with a Tenant Services Officer
- 2 email** [theterrace@unityhousing.org.au](mailto:theterrace@unityhousing.org.au)
- 3 visit** [www.unityhousing.org.au](http://www.unityhousing.org.au)



**The Terrace Boarding House**  
260 South Terrace Adelaide SA 5000  
**T** 08 8232 5459  
**F** 08 8232 4582  
**E** [theterrace@unityhousing.org.au](mailto:theterrace@unityhousing.org.au)

### IF YOU ARE HOMELESS THESE CONTACTS MAY ASSIST YOU

#### HOMELESSNESS GATEWAY SERVICE

**T** 1800 003 308

For families and single people who are homeless or at risk of being homeless.

#### YOUTH GATEWAY

**T** 1300 306 046 or freecall 1800 807 364

For young people aged 15 to 25 years.

#### THE DOMESTIC AND ABORIGINAL FAMILY VIOLENCE GATEWAY SERVICE

**T** 1300 782 200 or freecall 1800 800 098

For women who have experienced or are experiencing domestic violence; women and children who are homeless due to domestic violence; single homeless women over 18 years.

#### AFTER HOURS CRISIS CARE

**T** 131 611

Crisis Care is the after-hours service provided by qualified Families SA social workers. The state-wide service operates from 4pm to 9am on weekdays and 24 hours on weekends and public holidays.

#### HUTT STREET CENTRE

**T** 08 8418 2500

Offering showers; laundry facilities; visiting health professionals; an aged city living program for older clients; recreation activities; education and training; legal aid and assistance.



## UNITY'S BOARDING HOUSES



This brochure provides information about Unity's boarding house options.

Unity Housing is South Australia's largest and most experienced community housing provider, dedicated to providing safe, secure and affordable accommodation for people on low incomes; who are vulnerable; at risk of experiencing homelessness; or living with disability.

Boarding houses are an entry point into housing. They provide housing for single people and usually have shared common facilities with a private bedroom and sometimes an en-suite bathroom.

Unity's boarding houses do not provide emergency and crisis accommodation or case management services.

Depending on the type of accommodation, applicants may experience a waiting period. If you need immediate accommodation you should approach your local Housing SA office or contact the Homelessness Gateway Service on 1800 003 308.

You can also ask for a copy of Unity's brochure called *About Unity and Our Services* or download it from [www.unityhousing.org.au](http://www.unityhousing.org.au). Alternatively, if you ring 08 8237 8777 we can send you a copy.



## BOARDING HOUSE LOCATIONS

Unity has four boarding houses located in the inner city of Adelaide:

**The Terrace** is a mixed gender site with 95 rooms (staffed 24/7)



**Citi Hall** is a male-only site with six rooms



**Gilles Lodge** is a female-only site with 11 rooms



**Hurtle Square** is a female-only site with five rooms



## THE TERRACE LIAISON WORKER

**A friendly and useful service for Unity's boarding house tenants.**

The Terrace Liaison Worker is based at The Terrace and is open to boarding house tenants whose tenancy support is primarily provided by a NAHA funded support agency such as Hutt St Centre, Catherine House and OARS. Unity staff can assist interested people to determine their eligibility to participate.

The aim of this service is to link tenants to services and help them maintain their relationship with their existing support service. This does not include assistance with personal care or transportation.

The role of the Terrace Liaison Worker is to support people who are having difficulties managing their tenancy, and offer short-term assistance in the following areas:

- Social and interpersonal skills
- Independent living skills including money management
- Health and wellbeing

- Information and referral to longer-term housing options, recreation and social activities.

The Terrace Liaison Worker can make referrals to other services, and organises activities at the boarding houses and in the community such as:

- Community art projects and a regular art group
- Financial counselling
- Housing information and referral
- Tenant engagement and community participation events
- Gardening activities
- Contributing to the tenant newsletter
- Pastoral care group sessions in partnership with Hutt St Centre
- Social activities such as barbecues

**Our boarding house accommodation is predominantly for single adults, with a small number of double rooms available.**

